

Award-winning house builder using Fonn to power-up its project management



INDUSTRY

House Builder

COMPANY SIZE

0-50

Verto Homes is an award-winning house builder that provides zero carbon homes, leveraging technology to build truly environmentally friendly homes and communities. Their focus in zero carbon buildings has allowed them to develop a speciality for seeking out new initiatives and technologies that deliver the highest level of efficiencies.



Challenge

Verto Homes had previously been using another document hosting platform prior to switching to Fonn. In addition to the versatility of the document hosting platform, Fonn offered the ability to document site records of construction details, in particular Part L which had fundamental changes that came into effect in June 2022, and effective on-site in June 2023.

Errol McKinon from Verto found that a lot of solutions weren't the right fit: "They charge per project and have other hidden costs like archiving, so the costs were adding up," he said. Errol added that Verto wanted to implement more actions like RFIs and a more formal snagging process, "We need to be pushing outside of our comfort zone," he said.

Having things in one place was a big factor for Verto Homes - any house builders working across multiple sites and projects will recognise the need for collaboration and access to the most recent - and accurate - information.



Solution

It was important to Errol that any system they implemented had documents in an easy-to-use platform so multiple people can view them, not just in the office but on-site too. Verto Homes has a reputation for its work in building sustainable homes so things like Part L Regulations mean a lot to the team, but also having things in one place. "I didn't want a filing system that was separate from everything else," Errol said.

Verto are using Fonn for planning and construction drawings and reports, which helps them to get projects off the ground in the early stages once they have assessed that it is a viable project. He also acknowledges that there are still aspects of Fonn that Verto are yet to discover but he can see the growth potential in other features, "We need to be pushing for more RFIs and snagging, but in time we can get that sorted," he said.



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Errol McKinon, Verto Homes





On-site adoption

After rolling Fonn out, Errol found that people were up and running quickly – and effectively. “I walked around a site once and was bowled over. One of the bricklayers was actually reading plans on his phone as he was working – no need to go into the office,” he said.

Being able to access an audit trail has proved to be incredibly valuable for dispute handing too: “The latest issue is on the on the system, and there is no ambiguity as to what they’re doing,” Errol said.

If people reach out to him for questions, he’s able to access the entire project and associated information in one place. “If there’s a dispute on site, you can go back into revisions to see what has changed,” he said. “It’s a nice smooth platform, not at all difficult to work with.”



Our CSM is always on the end of the line to help, and will often do us a video tutorial on how to do something

Errol McKinon, Verto Homes



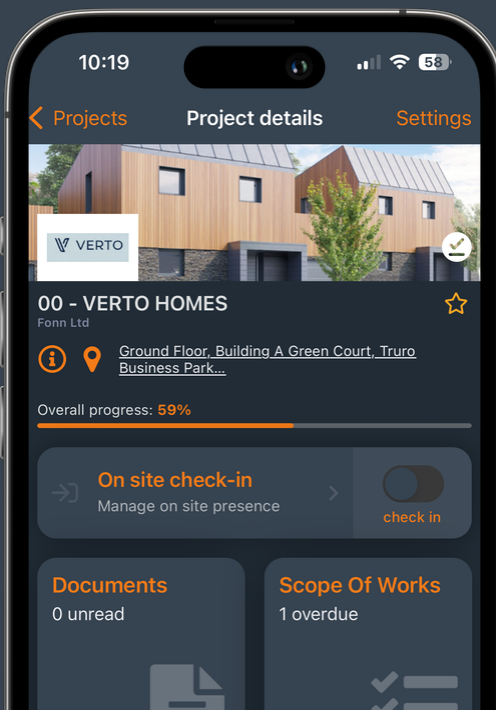
A bespoke experience

After on-site training with Fonn's team, Verto were able to adjust the system to best suit their way of working. “We needed a few little tweaks to understand how scheduling [*scope of works*] worked, and sorting out our file structure, so now we’ve developed a structure that works for us,” Errol said.

Fonn is a bespoke system and file structures are set up to reflect the needs of the business rather than providing a one-size-fits-all structure that may not be fit for purpose or can quickly come up against limitations – so it’s important that both sides take this time to implement a system that works for them and as Errol pointed out, there have been no complaints: “No feedback is good feedback – people are just getting on and using it!”

As for support, Errol is highly complimentary of Fonn's availability and how the team will go above and beyond when they need it: “Our CSM is always on the end of the line to help, and will often do us a video tutorial on how to do something.”

Verto Homes and Fonn look forward to an ongoing partnership, working towards sustainability goals through supportive technology.



About Fonn

Fonn is creating a more productive and sustainable digital future for the construction industry by helping organisations save time, money and resources. Trusted by hundreds of customers worldwide, our user-friendly construction management software helps businesses to increase productivity through streamlined collaboration, both in the office and on-site. Our easy-to-use mobile app allows customers to deliver jobs on time and on budget, communicate in real-time with clients, subcontractors and suppliers to help avoid costly rework.

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